



# YOUR CARRIER PROFILE: HOW TO READ IT

## Alberta *CARRIER PROFILE*

### CARRIER INFORMATION

Example Transport Ltd

PO Box 1  
Edmonton  
AB T6B 2X3  
Canada

NSC Number: AB000-0000  
Profile Period Start: 2019 MAR 01  
End: 2023 FEB 28

#### NOTE

The "Carrier Profile" includes a history of convictions, administrative penalties, inspections, and collisions provided to Alberta Transportation and Economic Corridors by law enforcement and other government agencies. Other information such as inspection facility certifications, audits, and notices documenting violations may also be included. The Carrier Profile is used to identify carriers that pose an unacceptable risk to the public. Information contained in the Carrier Profile will be considered when establishing a carriers safety fitness rating.

Carriers are encouraged to obtain and review their Carrier Profile regularly to help evaluate the effectiveness of their safety and maintenance programs, and take proactive action to rectify safety and compliance issues.

The actual description and coding of events are worded using criteria set by the Canadian Council of Motor Transport Administrators (CCMTA) and therefore may not be the same wording that appears on law enforcement documentation.

The carrier current compliance standing can be found in "Part 1 - Carrier Information". This will always reflect events that have occurred in the previous 12 months from the printed date regardless of the Profile Period Start and End Date.

All reasonable efforts have been taken to ensure the accuracy of the information in this report. If any information shown in the carrier profile is in question, the carrier should consult their records to verify any concerns. If there are data inaccuracies or inconsistencies, contact Alberta Transportation and Economic Corridors at (403) 755-6111 or by email to [compliance.info@gov.ab.ca](mailto:compliance.info@gov.ab.ca).

An Education Manual is available to assist carriers to better understand the transportation requirements to support compliance to transportation safety legislation. The Education Manual and other information regarding Alberta's National Safety Code (NSC) program can be viewed on the internet at <http://www.alberta.ca/education-manual-for-commercial-carriers.aspx>

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Requested By: MOTRISUI

# Table of Contents

Introduction .....	1
Section 1: What is a carrier profile?.....	2
Section 2: How to read and interpret your carrier profile.....	4
Part 1 – CARRIER INFORMATION .....	4
Part 2 – CONVICTION INFORMATION .....	7
Part 3 – ADMINISTRATIVE PENALTY INFORMATION .....	10
Part 4 – CVSA INSPECTION INFORMATION.....	12
Part 5 – COLLISION INFORMATION.....	14
Part 6 – VIOLATION INFORMATION.....	16
Part 7 – MONITORING INFORMATION .....	18
Part 8 – FACILITY AUDIT INFORMATION .....	21
Part 9 – FACILITY LICENSE INFORMATION .....	22
Part 10 – SAFETY FITNESS INFORMATION .....	23
Part 11 – PROFILE EVENTS .....	25
Part 12 – HISTORICAL SUMMARY INFORMATION .....	25
Section 3 – Updating/Correcting Your Profile .....	26
Conclusion.....	26
More Information .....	26

## *Introduction*



The National Safety Code (NSC) is a set of 16 minimum safety performance standards. These standards were designed to reduce the number and severity of collisions involving commercial vehicles.

Each carrier that operates a NSC vehicle must obtain a safety fitness certificate (SFC), maintain an acceptable safety fitness rating, and implement written safety and maintenance plans. Those carriers that represent an unacceptable risk to the public may have their rating changed to “Unsatisfactory” and their SFC cancelled. This would result in the carrier not being able to register or operate any NSC vehicles.

NSC Standard 7 requires all Canadian jurisdictions to maintain a carrier profile on each of their NSC carriers. While the carrier profile is designed to identify high risk carriers for provincial regulators, it also serves as a valuable tool for assisting carriers in evaluating the effectiveness of their safety and maintenance programs.

Provincial regulators rely on a carrier’s profile to assist in determining a carrier’s safety rating. Only information pertaining to an NSC bus or truck and its driver is displayed on a carrier profile and this information is used by Alberta Transportation and Economic Corridors in its monitoring program.

Under both provincial and federal legislation, an NSC bus is defined as a motor vehicle that is originally designed for carrying 11 or more persons, including the driver, and that is used or intended to be used for the transportation of passengers.

For carriers that operate solely within Alberta (provincially regulated carriers), an NSC truck is defined as a truck or truck/trailer combination registered for a gross vehicle weight of 11,794 kilograms or more. Alberta carriers that operate outside of the province (federally regulated carriers) must comply with federal legislation. Under this federal legislation, trucks registered more than 4,500 kilograms must comply with SFC requirements.

We recommend that you refer to an up-to-date copy of your carrier profile while reviewing this document.

## Section 1: What is a carrier profile?

The carrier profile is a “report card” of the carrier’s compliance to on-road and administrative requirements, based on information collected from across Canada and the United States. Only the carrier named in the carrier profile can obtain a copy of the full carrier profile information.

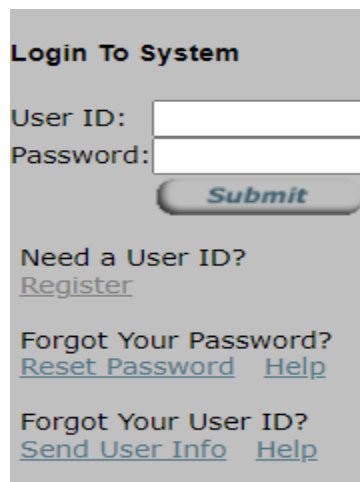
We compile a carrier profile for every carrier operating NSC vehicles registered in Alberta. If this carrier also has NSC vehicles registered in another jurisdiction, then that jurisdiction will issue a separate SFC and maintain a separate carrier profile which identifies profile events related to the NSC vehicles plated in that jurisdiction.

Carrier profile formats vary between jurisdictions. The standard Alberta carrier profile defaults to a one-year reporting period and includes information regarding:

- A carrier’s Safety Fitness Rating
- A carrier’s Operating Status (federal or provincial)
- 12 months of events involving NSC vehicles registered in the carrier’s name and the persons driving those vehicles. Events include:
  - Convictions
  - Administrative Penalty Information (for impaired driving charges)
  - Commercial Vehicle Safety Alliance (CVSA) inspections
  - Reportable collisions from all Canadian and American jurisdictions
  - Violations identified in Alberta
  - Monitoring
  - Facility Audit Information
  - Safety Fitness Information

Where a carrier leases on an owner/operator and the owner/operator’s vehicle is registered in the carrier’s name, all profile events involving the owner/operator will be displayed on the carrier’s profile.

All carriers are encouraged to obtain their carrier profile through the Alberta Transportation and Economic Corridors Online Services site on a regular basis. The site provides access to the carrier profile 24 hours per day, seven days a week, 365 days a year. To register for access to the profile services, go to <https://www.trans.gov.ab.ca/OnlineServicesLogin> , select “Register” and follow the instructions.



**Login To System**

User ID:

Password:

Need a User ID?  
[Register](#)

Forgot Your Password?  
[Reset Password](#) [Help](#)

Forgot Your User ID?  
[Send User Info](#) [Help](#)

Complete the registration form by checking off the services you require (i.e., Carrier/Public Profile & Carrier Document Portal, Carrier Services Permits, Vehicle Safety Permits) and inputting user information. Once the validation box has been clicked on and the information is verified, then an email will be sent approving the registration and relaying a temporary password. Once the account has been logged into and the temporary password is changed, then the client will have access to the portal.

- Mobile Access
- Login
- Minimum Requirements
- FAQ
- Copyright & Disclaimer
- Security and Privacy
- Trouble-Shooting
- TRAVIS Agencies
- Application User Guides

**Registration Form** (\* = Required field) (\*\* = Required field for select applications)

**Available Applications / Services** - To avoid unnecessary delay in request approval, please select only the applications required for your job role. If you are not sure if the application is needed for your role, click Show Description to bring up more information.

Carrier Services Permits	<input type="checkbox"/>	[Show Description]	** MVID & NSC Carrier Number required for NSC Permits
Carrier/Public Profile & Carrier Document Portal	<input checked="" type="checkbox"/>	[Show Description]	** MVID required for public / MVID & NSC Carrier Number Required for Carrier Profile
ECS - Electronic Collision System	<input type="checkbox"/>	[Show Description]	
HDO - Highway Data Online	<input type="checkbox"/>	[Show Description]	
Rail Safety Certificates	<input type="checkbox"/>	[Show Description]	
TIMS - Transportation Infrastructure Management System	<input type="checkbox"/>	[Show Description]	** Company - HR Contact - Address - Comment - autoID - required
TRAVIS Web (Overloads/Annuals/Licensing)	<input type="checkbox"/>	[Show Description]	** MVID - required
Vehicle Safety Permits	<input type="checkbox"/>	[Show Description]	** MVID - required
eFacility	<input type="checkbox"/>	[Show Description]	** MVID - Facility ID - autoID - required

**User Information**

<p>* Requested User ID (Minimum 6 characters): <input type="text" value="Example"/></p> <p>* First Name: <input type="text" value="Example"/></p> <p>* Last Name: <input type="text" value="Transport"/></p> <p>* Phone: <input type="text" value="403 000-0000"/></p> <p>* Individual Work E-mail: <input type="text" value="example@0000.com"/></p> <p>** Company Name: <input type="text"/></p> <p>** HR Contact: <input type="text"/></p> <p>Fax Number: <input type="text"/></p>	<p>** MVID: <input type="text" value="0000-00000"/></p> <p>MVID is a motor vehicle identification number. If you are familiar with permitting, this number is the same as a client number. Alberta registrants can find this number on their Alberta motor vehicle registration. Carriers can find this number on the Safety Fitness Certificate. E.g. format is 0000-00000.</p> <p>** NSC/Carrier Number: <input type="text" value="AB000-0000"/></p> <p>Refers to the National Safety Code (NSC) number or carrier number. This is required to access services such as, Carrier Services Permits or Carrier/Public &amp; Carrier Document Portal. This number can be found on the Safety Fitness Certificate. E.g. format is AB000-0000.</p> <p>** Approval Code: <input type="text" value="1111"/></p> <p>Refers to the 'approval code' that you may receive in an email notification related to your online application for Safety Fitness Certificate (SFC), SFC renewal, change of operating status, and/or name change. If received, the approval code MUST be entered in this form to support the account registration process.</p> <p>** Company Address: <input type="text"/></p> <p>** City: <input type="text"/></p> <p>** Province: <input type="text"/></p> <p>** Postal Code: <input type="text"/></p> <p>** Access Requested and Reason: <input type="text"/></p>
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[Click here to validate data after you complete the above form](#)

## Section 2: How to read and interpret your carrier profile

The carrier profile is divided into 12 parts as follows:

- **Part 1** – Carrier Information
- **Part 2** – Conviction Information
- **Part 3** – Administrative Penalty Information
- **Part 4** – CVSA Inspection Information
- **Part 5** – Collision Information
- **Part 6** – Violation Information
- **Part 7** – Monitoring Information
- **Part 8** – Facility Audit Information
- **Part 9** – Facility Licence Information (by request only)
- **Part 10** – Safety Fitness Information
- **Part 11** – Profile Events (Historical Summary) (by request only)
- **Part 12** – Historical Summary (by request only)

A carrier profile report is defaulted to generate for a 12-month period; however, a carrier can request any period starting from January 2010.

The following is a description of each Part, and a brief interpretation of the information provided.

### PART 1 – CARRIER INFORMATION

Part 1 of the carrier profile gives an overall snapshot of a company's current safety status. Part 1 always displays 12 months of data from the date that the report was requested, including the safety fitness certificate number, certificate effective and expiry date, safety fitness rating, operating status, and the risk factor (R-Factor) score.

This is to ensure the carrier is always aware of their current status with Alberta Transportation and Economic Corridors.

#### **SAFETY FITNESS CERTIFICATE**

Certificate Number:  
00000000

Effective Date:  
2023 FEB 23

Expiry Date  
2023 MAR 01

**Safety Fitness Rating:** Satisfactory Unaudited

**Operating Status:** Provincial

**RISK FACTOR (R-Factor - Carrier must strive for the lowest score)**

**R-Factor Score:** 0.001

The carrier's current **operating status** of provincial or federal is also displayed in Part 1. A carrier can have only one operating status that applies to all the NSC vehicles registered under the name on their safety fitness certificate. Carriers with a federal operating status can operate vehicles outside of Alberta. Carriers with a provincial operating status can operate their vehicles **only** in Alberta. Carriers with a provincial status found operating outside of Alberta may be charged with an offence and may be detained until the appropriate operating status has been obtained

In Alberta, there are **FIVE safety fitness ratings**: Excellent, Satisfactory, Satisfactory Unaudited, Conditional, and Unsatisfactory.

Excellent	Satisfactory	Satisfactory Unaudited	Conditional	Unsatisfactory
<p>Carrier has passed an NSC facility audit</p> <p>Carrier consistently demonstrates superior safety performance</p> <p>Carrier is a member of the Alberta Carrier Excellent Safety (ACES) Program</p>	<p>Carrier has passed an NSC facility audit</p> <p>Carrier has not been identified on Alberta Transportation and Economic Corridors' monitoring report in the past 12 months</p> <p>Carrier has no outstanding compliance issues</p>	<p>This rating is generally assigned to all new carriers, where no existing compliance issues are known</p> <p>Carrier has not had an NSC facility audit</p>	<p>Carrier has an unacceptable safety record and must improve their safety performance</p> <p>Carrier must meet any conditions set forth by the Registrar of Motor Vehicle Services</p>	<p>Carrier's performance has demonstrated an unacceptable risk to the public</p> <p>Carrier may no longer register or operate a commercial vehicle under Alberta's NSC program</p>

**R-Factor Score** is shown as a number. The lower the number, the better the score, which implies a lower risk to public safety, based on on-road safety performance. This number is calculated by considering points associated with convictions, administrative penalties for impaired driving, CVSA inspection failure rate and collision data over the past 12-month period.

**Fleet Range** identifies the fleet range a carrier falls under. Fleet range is important because carriers are compared to other carriers in their fleet range under Alberta Transportation and Economic Corridors' monitoring program.

**Fleet Type** will be either "truck" or "bus". A carrier is a "bus" type if 50 percent or more of the NSC fleet meets the definition of an NSC bus. An NSC bus is one that has a manufacturer's seating capacity of 11 or more persons, including the driver. A carrier is a "truck" type if 50 percent or more of the NSC fleet is trucks, based on the operating status (11,794 kgs or greater if running under a provincial operating status or 4,501 kgs or greater if running under a federal operating status).

**RISK FACTOR (R-Factor - Carrier must strive for the lowest score)**

*R-Factor Score: 0.508*

*Fleet Range: 20-49*

*Fleet Type: Truck*

*Contribution to R-Factor*

*Convictions: 92.5%*

*Administrative Penalties: 0.0%*

*CVSA Inspections: 0.0%*

*Reportable Collisions: 7.5%*

**Contribution to R-Factor** is a breakdown by percent contribution of each of the four elements (convictions, administrative penalties for impaired driving, CVSA inspections, and collisions) that are combined to calculate the

R-Factor score. The higher the percentage, the more influence that particular event type has in determining the R-Factor score.

**NSC MONITORING PROGRAM ON: (date)**

**NSC MONITORING PROGRAM ON: 2023 JAN 31**

***R-Factor Score: 1.643***

***Carriers Monitoring Stage (1 to 4, 4 being the highest risk): 1***

Monitoring Stage R-Factor threshold for Fleet Range: 3 and for Fleet type: TRK

Stage 1: 1.344 - 1.926

Stage 2: 1.927 - 2.247

Stage 3: 2.248 - 3.044

Stage 4: 3.045 and higher

***Total number of carriers at the same stage or greater: 1092***

***NSC carriers in Alberta with Safety Fitness Certificates: 19309***

**Carrier's Monitoring Stage** identifies if the carrier, based on their R-Factor score, is identified on Alberta Transportation and Economic Corridors' carrier monitoring report and at what stage. If a carrier's R-Factor score is high enough to place them on a monitoring stage, then a number of 1 through 4 will appear. The number 4 identifies those carriers considered to represent the highest risk to the public out of all NSC carriers operating in the province.

**Total number of carriers at the same stage or greater** identifies how many carriers are at the same or higher monitoring stage in the province. If a carrier is on monitoring, the monitoring stage and the total number of carriers at the same stage or greater can assist them in determining their compliance level compared to all other NSC carriers in Alberta.

**NSC carriers in Alberta with Safety Fitness Certificates** identifies the number of NSC carriers with a valid safety fitness certificate in Alberta at month-end.

**NSC FLEET SIZE On: (date)**

**NSC FLEET SIZE ON: 2023 JAN 31**

***Average: 21***

***Current: 17***

**Average** indicates the carrier's average NSC fleet size over the past 12-month period, based on the carrier's fleet size on the first Saturday of each month.

**Current** indicates the carrier's NSC fleet size as of the end of the previous month.

After reviewing Part 1 of your profile, you will have a good summary of the current on-road information known by Alberta Transportation and Economic Corridors.

## PART 2 – CONVICTION INFORMATION

The Conviction Information section provides general information about Part 2 and the total number of documents and active points.

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

Profile Period Start Date: 2019 MAR 01

Profile Period End Date: 2023 FEB 28

Date Printed: 2023 FEB 28

TOTALS:	DOCUMENTS:	436
	CONVICTIONS:	436
	ACTIVE POINTS:	3

The information recorded in this part includes data on convictions. A conviction is an offence-based ticket that has resulted in a conviction being registered in the courts. Events are shown in order of offence date, with the newest shown first. Conviction points remain on a carrier's profile for one year from the conviction date.

The **Conviction Information** section provides some general information about Part 2 and the total number of conviction documents and points on the profile accumulated during the requested timeframe.

Points ranging from 0 to 5 are assigned to a conviction, depending on the severity of the offence, with 5 points assigned to the most serious offences. These point values are recommended at the national level by the Canadian Council of Motor Transport Administrators (CCMTA) in an effort to provide consistency amongst jurisdictions' monitoring programs. As an example:

- Faulty lights, not resulting in Out of Service 1 point
- Speed 21–30 kilometres per hour over 2 points
- No permit or contravene conditions of permit 3 points
- Drive while disqualified 5 points

Part 2 is comprised of four sections:

- Conviction Information (cover page)
- Conviction Analysis
- Conviction Summary
- Conviction Detail

The **Conviction Analysis** section provides a breakdown of the identified convictions into 16 main categories and shows the number and percentage of convictions included in each category. This part assists the carrier in identifying the main areas of their non-compliance.

<b>NSC Number: AB000-0000</b> <b>Carrier Name: Example Transport Ltd</b>		
NUMBER OF CONVICTIONS	PERCENT OF TOTAL	GROUP DESCRIPTION
12	2.8 %	Speeding
4	0.9 %	Stop signs/Traffic lights
5	1.1 %	Driver Liabilities (Licence, Insurance, Seat Belts, etc.)
17	3.9 %	Driving (Passing, Disobey Signs, Signals, etc.)
		Hours of Service
		Trip Inspections
		Brakes
1	0.2 %	CVIP
1	0.2 %	Mechanical Defects
		Oversize/Overweight
1	0.2 %	Security of Loads
		Dangerous Goods
		Criminal Code
		Permits
395	90.6 %	Miscellaneous
		Administrative Actions
436	100 %	TOTAL CONVICTIONS

The **Conviction Summary** section provides the carrier with the following details on each conviction:

- Event date
- Document (ticket) number
- Jurisdiction in which the violation was detected
- Vehicle plate number
- Driver’s name
- Generic offence description
- Point values for each conviction identified

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

	DATE	DOCUMENT #	DOCKET #	JUR	VEHICLE	DRIVER NAME	ACTIVE POINTS
1	2022 AUG 26	TVT B37662XXXX	B37662XXXX	AB	000000 AB	Joe Smith	
			CONTRAVENTE SAFETY STAND.		000000 AB		1
2	2022 JUN 11	TVT B36885XXXX	B36885XXXX	AB	000000 AB	Joe Smith	
			CONTRAVENTE SAFETY STAND.		000000 AB		1
3	2022 APR 11	TVT B36274XXXX	B36274XXXX	AB	000000 AB	Joe Smith	
			CONTRAVENTE SAFETY STAND.		000000 AB		1
4	2021 SEP 22	TVT B34648XXXX	B34648XXXX	AB	000000 AB	Joe Smith	
			CONTRAVENTE SAFETY STAND.		000000 AB		
5	2021 SEP 16	TVT B34583XXXX	B34583XXXX	AB	000000 AB	Joe Smith	
			CONTRAVENTE SAFETY STAND.		000000 AB		

The **Conviction Detail** section includes the following additional information:

- Time of the offence
- Enforcement agency that issued the traffic ticket
- Location of the offence
- Act/Section of the offence and additional verbiage describing the violation
- CCMTA code (Generic identifier for data exchange with other jurisdictions)
- Conviction date

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

DATE	TIME	DOCUMENT #	DOCKET #	JURISDICTION	DATE ENTERED
2022 AUG 26	10:38	TVT B37662XXX	B376625XXX	AB	2022 SEP 29
		ISSUING AGENCY:	CALGARY POLICE SERVICE		
		LOCATION:	CALGARY		
		DRIVER:	Joe Smith 000000-000 AB		
		VEHICLE:	000000 AB		
	COMMODITY:				
	1	ACT/SECTION:	TSA160(1)		
			OWNER-MV GUILTY OF OFFENCE		
		CCMTA CODE:	5000 CONTRAVENTE SAFETY STAND.		
		VEHICLE:	000000 AB		
		CONV DATE:	2022 SEP 20		
		ACTIVE POINTS:	1		

## PART 3 – ADMINISTRATIVE PENALTY INFORMATION

The **Administrative Penalty Information** section provides general information about Part 3 and the total number of administrative penalties and active points.

<b>NSC Number: AB000-0000</b>	
<b>Carrier Name: Example Transport Ltd</b>	
Profile Period Start Date: 2019 MAR 01	
Profile Period End Date: 2023 FEB 28	
Date Printed: 2023 FEB 28	
TOTALS:	ADMINISTRATIVE PENALTIES: 1
	ACTIVE POINTS: 0

The information recorded in this part reflects administrative penalties, as issued under Alberta's Provincial Administrative Penalties Act.

An administrative penalty includes a fine and any other administrative consequence, including, without limitation, a sanction, restriction, prohibition, requirement, condition, suspension, disqualification, or cancellation imposed on a person for contravention of a prescribed enactment, but does not include imprisonment.

A contravention includes, without limitation,

- A failure to comply with a restriction, prohibition, requirement, direction, order, term or condition imposed by or under a prescribed enactment,
- Conduct that is subject to sanction under a prescribed enactment, and
- Any other action prescribed as a contravention under the *Provincial Administrative Penalties Act*.

As part of the Immediate Roadside Sanction (IRS) program, Alberta has strengthened its impaired driving laws. A new administrative penalty for commercial drivers has been introduced, IRS Zero Commercial, which takes a zero-tolerance approach to drugs and alcohol for drivers who are operating a commercial vehicle.

Part 3 is comprised of four sections:

- Administrative Penalty Information (cover page)
- Administrative Penalty Analysis
- Administrative Penalty Summary
- Administrative Penalty Detail

The **Administrative Penalty Analysis** section shows the number of penalties.

**NSC Number:** AB000-0000  
**Carrier Name:** Example Transport Ltd

NUMBER OF ADMINISTRATIVE PENALTIES  
1

The **Administrative Penalty Summary** section provides the carrier with the following details on each item:

- Occurrence date
- Contravention number (document number)
- Vehicle plate number
- Driver's name (when available) i.e. not suspended, expired etc.
- Act/Section of the offence and additional verbiage describing the violation

<b>NSC Number:</b> AB000-0000						
<b>Carrier Name:</b> Example Transport Ltd						
	<b>OCCURENCE DATE</b>	<b>CONTRAVENTION #</b>	<b>JURISDICTION</b>	<b>VEHICLE</b>	<b>DRIVER NAME</b>	<b>Act/Section</b>
1	2021 APR 25 17:4	KA15313XXXX	AB	000000 AB	Joe Smith	TSA88(2) IRS 24-HOUR

The **Administrative Penalty Detail** section includes the following additional information:

- Time of the offence
- Enforcement agency that issued the document
- Location of the offence
- CCMTA code (Generic identifier to allow data to be exchanged/shared with other jurisdictions)
- Points

<b>NSC Number:</b> AB000-0000						
<b>Carrier Name:</b> Example Transport Ltd						
	<b>OCCURRENCE DATE</b>	<b>CONTRAVENTION #</b>	<b>JURISDICTION</b>	<b>VEHICLE</b>	<b>DRIVER NAME</b>	<b>ISSUANCE DATE</b>
1	2021 APR 25 17:4	KA15313XXXX	AB	000000AB	Joe Smith	2021 APR 26
ISSUING AGENCY: CALGARY POLICE SERVICE						
LOCATION: CALGARY						
DRIVER: Joe Smith 000000-000 AB						
Act/Section: TSA88(2) IRS 24-HOUR						
CCMTA CODE: 5004 Immediate Road Side						
CCMTA POINTS:						

## PART 4 – CVSA INSPECTION INFORMATION

**NSC Number:** AB000-0000

**Carrier Name:** Example Transport Ltd

Profile Period Start Date: 2019 MAR 01

Profile Period End Date: 2023 FEB 28

Date Printed: 2023 FEB 28

<b>TOTALS:</b>	<b>PASSED:</b>	5
	<b>REQUIRED ATTENTION:</b>	3
	<b>OUT OF SERVICE:</b>	3

The CVSA Inspection Information section provides general information about Part 4 and the total number of “passed,” “requires attention” and “out-of-service” inspection results.

Part 4 reflects all levels of inspections conducted by law enforcement agencies under the Commercial Vehicle Safety Alliance (CVSA) inspection program, both in Canada and the United States., for the time period requested. Points associated with CVSA inspections remain on a carrier’s profile for one year from the date the inspection occurred. All levels of CVSA inspections will be used to determine the carrier’s out-of-service (OOS) rate.

The five types of CVSA inspections are:

- Level 1 – North American Standard Inspection – complete inspection of the vehicle and driver
- Level 2 – walk around inspection of the vehicle and driver
- Level 3 – driver only inspection
- Level 4 – one time examination of a particular item
- Level 5 – complete inspection of the vehicle only

Each inspection will result in one of the following:

- Pass - no defect(s) found, CVSA decal issued
- Requires attention - defect(s) found, none were "out-of-service" defects
- Out of Service - one or more "out-of-service" defects identified

If a CVSA defect is noted on the CVSA Inspection Detail pages, it will be indicated by either an “X” for “requires-attention” or an “O” for “out of service.” All defects identified represent regulatory violations.

CVSA points per vehicle (formerly called failure rate) is calculated as ratio of the combined Out-of-Service inspections number with a quarter of the Required Attention inspection number to total number of CVSA inspections.

Part 4 is comprised of four sections:

- CVSA Inspection Information (cover page)
- CVSA Inspection Analysis
- CVSA Inspection Summary
- CVSA Inspection Detail

The **CVSA Inspection Analysis** section provides a breakdown of the identified CVSA defects into 20 main categories, the number of out-of-service and requires-attention defects in each category, and the percentage of defects identified in each category. This part assists the carrier with identifying deficiencies in their inspection and maintenance program.

NSC Number: AB000-0000				
Carrier Name: Example Transport Ltd				
NUMBER OF OUT OF SERVICE	DEFECTS REQUIRES ATTENTION	TOTAL DEFECTS	PERCENT OF TOTAL	DEFECT CATEGORY / DESCRIPTION
	1	1	9.1 %	1 - Driver Credentials
	3	3	27.3 %	2 - Hours Of Service
				3 - Brake Adjustment
				4 - Brake Systems
				5 - Coupling Devices
				6 - Exhaust Systems
				7 - Frames
				8 - Fuel Systems
				9 - Lighting Devices (Part II Section 9 only)
3	1	4	36.4 %	10 - Cargo Securement
				11 - Steering Mechanisms
				12 - Suspensions
1	1	2	18.2 %	13 - Tires
				14 - Van/Open-top Trailer Bodies
	1	1	9.1 %	15 - Wheels, Rims & Hubs
				16 - Windshield Wipers
				17 - Emergency Exits/Electrical System/Seating (Buses)
				18 - Dangerous Goods
				19 - Driveline/Driveshaft
				20 - Driver's Seat (Missing)
4	7	11	100 %	GRAND TOTAL DEFECTS

The **CVSA Inspection Summary** provides the carrier with the following details on each CVSA inspection:

- Date of CVSA inspection
- CVSA document number
- Jurisdiction in which the inspection was conducted
- The agency code of the enforcement body that completed the inspection
- The vehicle plate number and jurisdiction
- The level of CVSA inspection conducted
- The CVSA inspection result (passed, requires attention, or out-of-service)

	DATE	CVSA DOCUMENT	JUR	AGENCY	PLATE		LEVEL	RESULT
1	2021 AUG 25	CVR AB2397XXX	AB	GOVERNMENT ALBERTA - SHP - STRATHMORE	000000	AB	1	Requires Attention
2	2021 AUG 03	CVR ab5945XXX	AB	CALGARY POLICE SERVICE	000000	AB	2	Out Of Service
3	2021 MAY 05	CVR AB2339XXX	AB	GOVERNMENT ALBERTA - SHP - AIRDRIE	000000	AB	1	Passed
4	2021 JAN 20	CVR AB570XXX	AB	CALGARY POLICE SERVICE	000000	AB	1	Out Of Service
5	2020 OCT 29	CVR AB570XXX	AB	CALGARY POLICE SERVICE	000000	AB	1	Out Of Service

The **CVSA Inspection Detail** section includes the following additional information:

- Time of inspection
- A description of the agency that conducted the inspection
- More specific description of where the inspection was conducted
- Driver's name
- Description and vehicle data of units inspected
- Breakdown of the defects are broken down by result, vehicle, and the number and category of defects (either requires-attention defects or out-of-service defects) per vehicle. In the example below, an out-of-service result (indicated by an "O") was detected in Category 4 (Brake Systems) for Vehicle 1.

DATE	TIME	DOCUMENT	JUR	LEVEL	RESULT	DATE ENTERED	
1 2021 AUG 25	11:15	CVR AB2397XXXX	AB	1	Requires Attention	2021 SEP 10	
AGENCY: GOVERNMENT ALBERTA - SHP - STRATHMORE							
LOCATION: 26 Ave near Spiller Rd Roadside							
DRIVER: Joe Smith 000000-000 AB							
VEHICLE:	TYPE	PLATE	JUR	VIN	YEAR	MAKE	CVSA DECAL #
1	TR	000000	AB	000000000000000000	2019	International	
OUT OF SERVICE			NUMBER OF OUT OF SERVICE DEFECTS (O)				
DEFECT CATEGORY / DESCRIPTION						BY VEHICLE	1 2 3 4 5 6 7
							-- -- -- -- -- -- --
REQUIRES ATTENTION			NUMBER OF REQUIRES ATTENTION DEFECTS (X)				
DEFECT CATEGORY / DESCRIPTION						BY VEHICLE	1 2 3 4 5 6 7
4 - Brake Systems							1

## Part 5 – COLLISION INFORMATION

Part 5 provides collision information supplied by enforcement agencies across Canada and the United States. Collision points remain on a carrier's profile for one year from the date the collision occurred.

The **Collision Information** section provides some general information about Part 5 and the total number of property damage, injury, and fatal collisions. The number of supported, not supported, or not evaluated collisions are also provided for the time-period requested.

Profile Period Start Date: 2019 MAR 01				
Profile Period End Date: 2023 FEB 28				
Date Printed: 2023 FEB 28				
TOTALS:	NUMBER OF COLLISIONS	SUPPORTED	NOT SUPPORTED / NOT REVIEWED	ACTIVE POINTS
Property Damage:	697	72	625	0
Injury:	93	15	78	0
Fatal:	0	0	0	0

In Alberta, “reportable collisions” are those where the collision resulted in:

- property damage of \$5,000 or greater
- personal injury, or
- fatality

A carrier may request a collision be reviewed to determine if points may be removed from the carrier profile. Alberta Transportation and Economic Corridors will consider removing points from a carrier’s profile for collisions by way of a Collision Review, if the carrier, or carrier’s representative, can show reasonable justification to have those points removed.

For collisions reviewed through the approved process and deemed supported, the associated points will be removed. This will be reflected on the carrier profile and any such collisions will not be used as part of Alberta Transportation and Economic Corridors’ Intervention and Discipline Policy.

More information on the collision review program is available through the website at:

<https://www.alberta.ca/collision-evaluations.aspx>

Carriers are encouraged to review every collision internally in order to identify areas where safety and compliance can be improved.

Each collision is assigned a point value based on the severity of the collision. Point values are assigned as follows:

- Property Damage 2 Points
- Personal Injury 4 Points
- Fatality 6 Points

Only the highest point value will be assigned per collision. Points will be removed from the carrier profile only where the collision has been reviewed and deemed supported.

Part 5 is comprised of three sections:

- Collision Information (cover page)
- Collision Summary
- Collision Detail

The **Collision Summary** section provides the carrier with the following:

- Date of the collision
- Collision document number
- Jurisdiction where the collision occurred
- Vehicle plate number and jurisdiction
- Status (Reviewed / Not Reviewed)
- Result (Supported / Not Supported)
- Collision severity and points
- Driver name

	DATE	DOCUMENT	JUR	PLATE	STATUS	RESULT	SEVERITY	POINTS
1	2021 NOV 04	13105XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
2	2021 NOV 03	13094XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
3	2021 OCT 30	13088XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
4	2021 OCT 30	13088XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
5	2021 OCT 28	13084XX	AB	000000 AB	Not Reviewed		Damage	
	DRIVER:		Joe Smith					
			AB	000000 AB				

The **Collision Detail** section includes the following additional information:

- Time
- Location of the collision
- Description of the vehicle

DATE	TIME	DOCUMENT	JUR	PLATE	SEVERITY
1	2021 NOV 04 13:00	13105XX	AB	000000 AB	Damage
	ASSESSMENT:	Not Reviewed		ACTIVE POINTS:	
	DRIVER:	Joe Smith 000000-000 AB			
	LOCATION:	CALGARY			
	VEHICLE:	INTERNATIONAL 2020		VIN: 0000000000000000	
	DATE ENTERED:	2021 NOV 13			

## Part 6 – VIOLATION INFORMATION

Part 6 is a summary of violations documented by enforcement agencies. Each violation is a contravention of an act or regulation; however, the peace officer used discretion to issue a warning rather than a ticket.

The **Violation Information** section provides some general information about Part 6 and the total number of violation documents on the carrier profile during the period of time requested.

**Carrier Name:** Example Transport Ltd

Profile Period Start Date: 2019 MAR 01

Profile Period End Date: 2023 FEB 28

Date Printed: 2023 FEB 28

TOTALS:

DOCUMENTS: 0

OFFENCES: 0

No points are assigned to violations under this part and these violations are not used when calculating the carrier's R-Factor score. However, violations may be considered when reviewing a carrier's overall compliance.

Part 6 is comprised of four sections:

- Violation Information (cover page)
- Violation Analysis
- Violation Summary
- Violation Detail

The **Violation Analysis** section breaks down the identified violations into 16 main categories and provides the percentage of violations in each category. This section assists the carrier in identifying the main areas of their non-compliance.

NUMBER OF VIOLATIONS	PERCENT OF TOTAL	GROUP DESCRIPTION
3	60.0 %	Speeding Stop signs/Traffic lights Driver Liabilities (Licence, Insurance, Seat Belts, etc.) Driving (Passing, Disobey Signs, Signals, etc.) Hours of Service
1	20.0 %	Trip Inspections Brakes CVIP
1	20.0 %	Mechanical Defects Oversize/Overweight Security of Loads Dangerous Goods Criminal Code Permits Miscellaneous
5	100 %	Administrative Actions TOTAL VIOLATIONS

The **Violation Summary** section provides the carrier with the following details on each violation:

- Event date
- Document number

- Jurisdiction in which the violation was detected
- Vehicle plate number
- Driver's name
- Generic offence description

DATE	DOCUMENT	JUR	VEHICLE	DRIVER NAME
2021 JUL 16	TVR 143908XX	AB	000000 BC	Joe Smith
1	UNREGISTERED MOTOR VEH.			
2021 JUL 16	TVR 143908XX	AB	000000 BC	Joe Smith
2	FALSE OR NO INFO PROVIDED			
2021 AUG 22	TVR 144925XX	AB	000000 AB	Joe Smith
3	IMPROPER BRAKES - OOS			

The **Violation Detail** section includes the following additional details:

- Time of the offence
- Enforcement agency that issued the report
- Location of the offence
- Act/Section and description of the violation
- CCMTA code
- Text - Additional verbiage describing the violation

DATE	TIME	DOCUMENT	JURISDICTION	DATE ENTERED
2021 JUL 16	09:54	TVR 143908XX	AB	2021 JUL 17
ISSUING AGENCY: GOVERNMENT ALBERTA - SHP - LEDUC				
LOCATION:	Leduc - VIS			
DRIVER:	Joe Smith 000000-000 AB			
VEHICLE:	000000 AB			
COMMODITY:				
1 ACT/SECTION: TSA52(1)(A) OPERATE UNREGISTERED MOTOR VEHICLE OR TRAILER				
CCMTA CODE: 209 UNREGISTERED MOTOR VEH.				
VEHICLE:				
TEXT: EXPIRED 2021/06/30 VEHICLE MUST BE REGISTERED PRIOR TO LEAVING VIS				

## Part 7 – MONITORING INFORMATION

This part is a valuable tool for analyzing a carrier's performance over an extended period. It was designed to provide a summary of a carrier's monitoring history for the period of time requested.

Under this part, carriers can track their monthly monitoring history, compare themselves to other carriers in their fleet range, and track their R-Factor score and the history of contributions to the score. **ALL** carriers, even those

that are not on Alberta Transportation and Economic Corridors’ monitoring list, can benefit from reviewing Part 7.

Part 7 is comprised of three sections:

- Monitoring Information
- Monitoring Summary
- Monitoring Detail

The **Monitoring Information** section is included in every carrier profile and provides some general information about this part.

**NSC Number: AB000-0000**

**Carrier Name: Example Transport Ltd**

Profile Period Start Date: 2019 MAR 01  
 Profile Period End Date: 2023 FEB 28  
 Date Printed: 2023 FEB 28

The **Monitoring Summary** section provides a variety of information:

- Month-end date
- The type of carrier, “Truck” or “Bus” (e.g., carrier can only be one; a carrier is classified as a “Bus” if 50 percent or more of the fleet are NSC buses)
- Carrier’s average NSC fleet size calculated over a 12-month period (if data is available)
- Carrier’s current fleet size indicates the carrier’s NSC fleet size as of the end of the previous month
- Carrier’s R-Factor score and the contribution of the four elements (convictions, administrative penalties for impaired driving, inspections, and collisions) have on the score
- Carrier’s monitoring stage, if any. If a carrier is on Alberta Transportation and Economic Corridors’ monitoring list for a specific month, then a 1, 2, 3 or 4 will be displayed. The number 4 represents a carrier perceived to pose the greatest risk to the public.

MONTH-END DATE	FLEET INFORMATION					R-FACTOR					MONITORING STAGE
DATE	TYPE	TRK%	BUS%	AVG	CUR	SCORE	CONV%	ADMIN%	INSP%	COLL%	STAGE
2023 Feb						No Data					
2023 Jan	BUS	45	55	2380	2377	0.001	100.0	0.0	0.0	0.0	01
2022 Dec	BUS	45	55	2382	2377	0.001	100.0	0.0	0.0	0.0	01
2022 Nov	BUS	45	55	2382	2377	0.001	100.0	0.0	0.0	0.0	01
2022 Oct	BUS	45	55	2383	2377	0.002	53.2	0.0	0.0	46.8	
2022 Sep	BUS	45	55	2384	2377	0.016	28.2	0.0	0.0	71.8	
2022 Aug	BUS	45	55	2385	2377	0.027	25.9	0.0	0.0	74.1	
2022 Jul	BUS	45	55	2386	2377	0.039	30.1	0.0	0.0	69.9	01
2022 Jun	BUS	45	55	2387	2377	0.051	32.5	0.0	0.0	67.5	
2022 May	BUS	45	55	2388	2377	0.067	32.2	0.0	0.0	67.8	01

Industry information is presented so that carriers can compare themselves to industry averages. Under INDUSTRY MONITORING INFORMATION the carrier's R-Factor score can be compared with carriers of the same type (truck or bus) and within the same fleet range.

Under "Monitoring Stage R-Factor threshold for Fleet Range" the R-Factor point ranges are provided for the carrier fleet range for monitoring stages 1 through 4. Note that threshold values are dynamically calculated each month, in order to consistently identify carriers on monitoring regardless of fluctuations in safety event data and/or the total number of NSC carriers in Alberta.

<b>INDUSTRY MONITORING INFORMATION ON 2023 JAN 31</b>	
<b>For Fleet Range: 200-99999</b>	<b>and for Fleet type: BUS</b>
<b>Industry Average R-Factor Score: 0.000</b>	
<b>(Industry Average is calculated for NSC carriers with and without safety events)</b>	
<b>Monitoring Stage R-Factor threshold for Fleet Range: 200-99999</b>	
<b>Stage 1:</b>	<b>0.001 - 0.001</b>
<b>Stage 2:</b>	<b>0.002 - 0.002</b>
<b>Stage 3:</b>	<b>0.003 - 0.003</b>
<b>Stage 4:</b>	<b>0.004 and higher</b>

Data found under the section **Monitoring Details** is relevant to convictions, administrative penalties for impaired driving, collisions, and CVSA inspections based on 12 months of information and a carrier's average NSC fleet size over a 12-month period.

The column headings are defined as follows:

- MONTH-END – The month for which the data is calculated.
- AVG FLEET SIZE – The average fleet size of NSC vehicles over a 12-month period.
- CONV PTS/VEH – The number of conviction points per NSC vehicle.
- ADMIN PENALTY PTS/VEH – The number of administrative penalty points per NSC vehicle
- COLL PTS/VEH – The number of collision points per NSC vehicle.
- CVSA PTS/VEH – Number of CVSA points per NSC vehicle
- TOTAL INSP – The number of level 1 to 5 CVSA inspections in the past 12 months. (This will be zero if there are no inspections.)
- OOS DEFECT/INSP – The number of out-of-service CVSA defects detected per CVSA inspection. This will be shown as 0.0 if there are no OOS defects.
- TOTAL DEFECT/INSP – The total number of defects found per vehicle (includes out of service and requires attention defects). This will be shown as 0.0 if there are no inspections.
- OOS % – The out-of-service inspection rate for level 1 through 5 inspections.
- OOS/VEH – The number of out-of-service inspections per NSC vehicle based on average NSC fleet size over a 12-month period.

MONTH-END	AVG FLEET SIZE	CONV PTS/VEH	ADMIN PENALTY PTS/VEH	COLL PTS/VEH	CVSA INSPECTIONS					
					CVSA PTS/VEH	TOTAL INSP	OOS DEFECT /INSP	TOTAL DEFECT /INSP	OOS%	OOS/VEI
2025 Feb	6.8	2.05	0.00	0.29	0.04	1	0.0	1.0	0%	0.00
2025 Jan	6.8	2.50	0.00	0.29	0.00	0	0.0	0.0	0%	0.00
2024 Dec	6.7	2.53	0.00	0.29	0.04	1	0.0	1.0	0%	0.00
2024 Nov	6.6	2.12	0.00	0.30	0.04	1	0.0	1.0	0%	0.00
2024 Oct	6.5	2.15	0.00	0.30	0.04	1	0.0	1.0	0%	0.00
2024 Sep	6.5	1.23	0.00	0.30	0.35	3	1.0	3.3	66%	0.30
2024 Aug	6.5	1.23	0.00	0.00	0.35	3	1.0	3.3	66%	0.30
2024 Jul	6.4	0.00	0.00	0.00	0.35	3	1.0	3.3	66%	0.31
2024 Jun	6.3	0.00	0.00	0.00	0.20	2	0.5	2.5	50%	0.15
2024 May	6.3	0.47	0.00	0.00	0.20	2	0.5	2.5	50%	0.15
2024 Apr	6.2	0.48	0.00	0.00	0.20	2	0.5	2.5	50%	0.16
2024 Mar	7.0	0.42	0.00	0.00	0.00	2	0.5	2.5	50%	0.14

At the end of the section, there is an Industry Average heading. Across from the Industry Average, there are numbers under the columns that represent industry averages for each particular category of data. The average is based on all other carriers with the same fleet range and carrier type (truck or bus). Based on the data on this page, carriers can compare themselves to others in the transportation industry in Alberta.

Industry Average:	0.00	0.00	0.0	0.0	0.00	0.000	0.00
* Industry Average Information is As Of 2023 JAN 31							
For Fleet Range: 200-99999 and for Fleet type: BUS							
(Industry Average is calculated for NSC carriers with and without safety events)							

## Part 8 – FACILITY AUDIT INFORMATION

The information in this part includes data on facility audits that have been completed and accepted by Alberta Transportation and Economic Corridors. A facility audit is designed to review a carrier’s on-highway and safety management activities in considerable detail.

<b>Profile Period Start Date:</b>	2019 MAR 01
<b>Profile Period End Date:</b>	2023 FEB 28
<b>Date Printed:</b>	2023 FEB 28
<b>TOTAL FACILITY AUDITS:</b>	1

### NSC Standard 15 - <https://www.ccmta.ca/en/national-safety-code>

The purpose of the National Safety Code (NSC) facility audit is to monitor carriers for compliance with all applicable highway safety regulations, including but not limited to those covered by the National Safety Code for Motor Carriers. An audit consists of a detailed examination of certain records which are required to be maintained by bus and truck carriers, interviewing personnel who are responsible for safety management, conducting on- and off-highway Commercial Vehicle Safety Alliance (CVSA) inspections on commercial vehicles, and recording the audit findings.

The **Facility Audit Summary** provides the carrier with the following details on each audit:

START DATE	END DATE	STATUS
2023 JAN 02	2023 JAN 03	Completed

## Part 9 – FACILITY LICENSE INFORMATION

This part is included in a carrier profile report only if requested.

The information in this part relates to the carrier’s **vehicle inspection facility licence(s)**, if applicable. Only those carriers that are licensed under Alberta’s vehicle inspection program to conduct vehicle inspections (commercial, salvage, out of province) will have data in this part.

Part 9 is comprised of two sections:

- Facility Licence Information (cover page)
- Facility Licence Detail

The **Facility Licence Information** section documents some general information about the inspection facility and the carrier’s total number of facility licenses.

Profile Period Start Date:	2019 MAR 01
Profile Period End Date:	2023 FEB 28
Date Printed:	2023 FEB 28
<b>TOTALS:</b>	<b>INSPECTION FACILITIES: 1</b>

The **Facility Licence Detail** section provides detailed information about each facility licence the carrier maintains. Information includes:

- The licence number, name, and address of the facility
- Effective and expiry dates of the current licence
- Initial licencing date of the facility
- Current Inspection Program Types – the type of inspection program the carrier is authorized to conduct: Commercial (CV), Out-of-Province (OOP), and Salvage (SV)
- Authorization – whether the carrier has an “open” licence (i.e., can conduct inspections on their own as well as other vehicles) or a “carrier limited” license (may conduct inspections only on their own vehicles).
- Current Vehicle Authorizations – types of vehicles the station is licenced to inspect.

	NUMBER	FACILITY NAME
1	00000	Test Facility 4999 98 Ave Edmonton , AB T6B 1X3
Licence		
Effective Date:	2023 FEB 28	Expiry Date: 2025 FEB 27
Licence Status:	Approved	Licence Status Date: 2023 FEB 28
		Date First Licenced: 2023 FEB 28
Last Audit Result:		Date Last Audit:
Authorization:	CARRIER OPEN	
Conditions:		
Current Inspection Program Type:		
Current Vehicle Authorization:		
CV		
CB		
LT		
TL		
TK		

## Part 10 – SAFETY FITNESS INFORMATION

Part 10 includes information related to a carrier’s Safety Fitness Certificate, such as the safety fitness rating and operating status, any suspensions issued, and certain carrier conditions issued.

This part is comprised of two sections:

- **Safety Fitness Information** – This section provides general information on the Safety Fitness Certificate, safety fitness rating and operating status, etc.
- **Safety Fitness Summary** – This section provides a history of the changes that occurred to the Safety Fitness Certificate and/or carrier data over time.

SAFETY FITNESS CERTIFICATE							
	CERTIFICATE NUMBER	EFFECTIVE DATE	EXPIRY DATE	ISSUE DATE	CANCEL DATE	EVENT	STATUS
1	002060879	2022 JUL 06	2025 MAY 30	2022 JUL 06		Renewal Approved	Active
2	002015279	2019 JUL 10		2021 OCT 15	2022 JUL 06	Reprinted	Cancelled
3	002015279	2019 JUL 10		2020 NOV 17	2021 OCT 15	Operating Status Changed	Reprinted
4	000162581	2019 JUL 10		2019 JUL 10	2020 NOV 17	Reprinted	Replaced
5	000110946	2010 JAN 11		2019 MAY 30	2019 JUL 10	Reprinted	Replaced

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SAFETY FITNESS CERTIFICATE SUSPENSION			
	EFFECTIVE DATE	EXPIRY DATE	DESCRIPTION
1	2020 JUN 04	2020 JUN 08	Suspended

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SAFETY RATING			
	EFFECTIVE DATE	EXPIRY DATE	DESCRIPTION
1	2021 OCT 15		Satisfactory
2	2008 JUL 31	2021 OCT 15	Satisfactory Unaudited

---

OPERATING STATUS			
	EFFECTIVE DATE	EXPIRY DATE	DESCRIPTION
1	2020 NOV 17		Provincial
2	2019 JUL 10	2020 NOV 17	Federal
3	2008 JUL 31	2019 JUL 10	Provincial

---

No Conditions on Record for period selected

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The **operating status** assigned to the carrier specifies whether the carrier is authorized to operate outside Alberta. A carrier is assigned one of two operating statuses:

- Provincial – this status restricts the carrier’s operations under provincial legislation to the points exclusively within Alberta. This applies to commercial vehicles registered in Alberta for a weight of 11,794 kilograms or greater or commercial passenger vehicles with a manufacturer’s seating capacity of 11 or more including the driver, or
- Federal – this status authorizes the carrier under federal legislation to operate both point-to-point within and outside of Alberta. This applies to commercial vehicles (including farm vehicles) registered in Alberta for a weight in excess of 4,500 kilograms or commercial passenger vehicles with a manufacturer’s seating capacity of 11 or more including the driver. All federally regulated vehicles must meet the mandate for installation of electronic logging devices (ELDs).

Carriers found operating under the wrong operating status may be detained, charged with an offence, and/or issued an administrative penalty for this infraction under the *Traffic Safety Act*.

## Part 11 – PROFILE EVENTS

This part is used by the Alberta Transportation and Economic Corridors for internal purposes only and is not available to the carrier or to the public.

## Part 12 – HISTORICAL SUMMARY INFORMATION

This part includes a summary of all on-road events, facility audits, monitoring action, facility licensing, operating status, and safety fitness rating, along with actions such as certain conditions issued, and current or past suspensions. Historical data and changes are listed in chronological order, with the most recent events displayed first.

**NSC Number: AB000-0000**

**Carrier Name: Example Transport Ltd**

DATE	TYPE	JUR.DESCRPTION
1 2022 JUL 06	SFC	AB 00206XXXXX; Effective: 2022 JUL 06; Expiry: 2025 MAY 30; Status: Active; Renewal Approved
2 2021 OCT 15	SFC	AB 00201XXXXX; Effective: 2019 JUL 10; Expiry: ; Cancelled: 2022 JUL 06; Status: Cancelled; Reprinted
3 2021 OCT 15	Safety Rating	AB Satisfactory
4 2020 NOV 17	Operating Status	AB PROV
5 2020 NOV 17	SFC	AB 00201XXXXX; Effective: 2019 JUL 10; Expiry: ; Cancelled: 2021 OCT 15; Status: Reprinted; Operating Status Changed
6 2020 JUN 04	SFC Suspension	AB Effective: 2020 JUN 04 Expiry: 2020 JUN 08
7 2020 MAR 06	SFC	AB 00011XXXXX; Effective: 2010 JAN 11; Expiry: ; Cancelled: 2019 JUL 10; Status: Replaced; Reprinted
8 2020 MAR 06	Safety Rating	AB Satisfactory Unaudited; Expiry: 2021 OCT 15
9 2020 MAR 06	SFC	AB 00016XXXXX; Effective: 2019 JUL 10; Expiry: ; Cancelled: 2020 NOV 17; Status: Replaced; Reprinted
10 2020 MAR 06	Operating Status	AB FED; Expiry: 2020 NOV 17
11 2020 MAR 06	Operating Status	AB PROV; Expiry: 2019 JUL 10

5 SFC  
 3 Operating Status  
**TOTALS:** 2 Safety Rating  
 1 SFC Suspension

## Section 3 – Updating/Correcting Your Profile

Every effort has been made to ensure that the information on the carrier profile is accurate. If, after conducting an internal review, you believe that an event shown on your profile does not relate to your operations or that information related to the event is inaccurate, please contact the compliance section at [compliance.info@gov.ab.ca](mailto:compliance.info@gov.ab.ca)

If you have concerns when you first receive a ticket, a violation document, administrative penalty, or a CVSA inspection report from an enforcement officer, you must discuss your concerns with the officer and/or their supervisor. The profile information is recorded as submitted to Alberta Transportation and Economic Corridors by the enforcement agency or the courts. The Monitoring and Compliance Branch does not have the authority to question the merits of a violation or inspection or to overturn a decision by a peace officer; only the originating enforcement agency or the courts can instruct that a change be made to a record.

### Conclusion

Although the carrier profile provides only after-the-fact information of a company's on-road and administrative compliance, it can be a useful tool. If used properly and referenced regularly, the carrier profile can help you to be **proactive** rather than **reactive**. It allows you to identify and take appropriate corrective action for non-compliant behavior, thereby helping you prevent further violations.

### More Information

For more information on carrier profiles, please contact: Alberta Transportation and Economic Corridors

Monitoring and Compliance Branch

Phone: 403-755-6111 (toll free in Alberta by first dialing 310-0000)

E-mail: [compliance.info@gov.ab.ca](mailto:compliance.info@gov.ab.ca)

For issues accessing your online services account or the carrier profile service, please email:

[safetysystemssupport@gov.ab.ca](mailto:safetysystemssupport@gov.ab.ca)

Internet Resources:

Alberta Transportation and Economic Corridors' home page:

<https://www.alberta.ca/commercial-transportation.aspx>

Online Services portal: <https://www.trans.gov.ab.ca/OnlineServicesLogin>

Kings Printer for Alberta legislation: [https://kings-printer.alberta.ca/Laws\\_Online.cfm](https://kings-printer.alberta.ca/Laws_Online.cfm)

Federal and other jurisdiction legislation: <http://laws.justice.gc.ca/>