



How did we do?

You recently used the Alberta EDGE (Environmental and Dangerous Goods Emergencies) of the Monitoring and Compliance Branch of Alberta Transportation and Economic Corridors to get information on transporting dangerous goods. The quality of service you received is very important to us, and we would like to know what you think. Please take a moment to complete this questionnaire so that we can improve our service to you. We value your opinion.

| | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree | Not Applicable |
|---|--------------------------|------------------------------|--------------------------|--------------------------|-----------------------------|--------------------------|
| Did the Regulatory Compliance Officer adequately address your concerns? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Was the Regulatory Compliance Officer: | | | | | | |
| Friendly? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Efficient? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Knowledgeable? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Professional? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| If you received any online or printed material, was it relevant and useful? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Would you use this service again? | | Yes <input type="checkbox"/> | | | No <input type="checkbox"/> | |

If you will not use this service again, please explain why:

Are there any other areas that could or should be addressed by Alberta EDGE? Please specify:

Please provide any other comments on the quality of service by Alberta EDGE:

The survey can be mailed, e-mailed, or faxed to the contact information in the header of this survey.

Thank you!