

EXPERIENCE SUMMARY

Lauren is a senior project manager, strategist, planner and facilitator with over 25 years of experience in engagement, municipal process, strategy, and conflict resolution. Lauren is a leader in engagement best practice and her advanced understanding and focus on strong facilitation, strategic process design, and proactive communication enable successful and collaborative projects for her clients. She brings a unique blend of skills as an urban planner, mediator, negotiator and arbitrator, Prosci Change Management practitioner, IAP2 trained engagement practitioner, as well as Queens' certified in strategy. With her valuable experience mediating at the Alberta Court of Justice and being on the Municipal Affairs Conflict Resolution Roster, Lauren tends to be involved with projects that involve multiple stakeholder groups or that have the potential to become highly contentious.

RELEVANT EXPERIENCE

GENERAL PLANNING/ENGAGEMENT/FACILITATION

- Town of Okotoks, Thunder Stone Junction Neighbourhood Area Structure Plan and Engagement Process (2025 to present)
- AM/RMA Elected Officials Education Program, Regional Partnerships and Collaboration, Instructor (2015 to present)
- City of Red Deer/Red Deer County, Integrated Collaboration Framework, Facilitated Negotiation (2020 to 2024)
- City of Red Deer/Red Deer County: Intermunicipal Development Plan Engagement (2023 to 2024)
- Clearwater County/Village of Caroline Amalgamation Negotiations Report and Engagement Process (2024)
- Town of High River, Development Process Streamlining Engagement (2024)
- Town of High River, Community Focus Groups (2023 to 2024)
- ABMunis Elected Officials Education Program, Course Rewrite: Regional Partnerships and Collaboration (2023 to 2024)
- Anthem Properties Group, Westmount Blvd Engagement Strategy (2023 to 2024)
- City of Calgary Climate Panel Governance Facilitation (2022 to 2023)
- City of Calgary, Aurora Master Plan Engagement Strategy (2022 to 2023)
- Bow Valley Builders & Developers Association, Applications Benchmarking (2022 to 2023)
- Coulee Ridge Outline Plan and Approval Process (2021 to 2022)
- Red Deer Homeless Shelter Engagement (2022)
- High River Engagement Coaching (2022)
- Lac Ste Anne Summer Village Regionalization Study (2021 to 2022)
- Mountain View County, Council Orientation (2021)
- Town of High River, Council Orientation (2021)
- Turner Valley/Black Diamond Amalgamation Process, Project Manager – Public Engagement (2020 to 2021)
- High River, Customer Service Optimization (2020 to 2021)
- Airdrie Highschool Land Assembly, Facilitated Negotiations (2019 to 2021)
- Sylvan Lake Intermunicipal Development Plan (2018 to 2021)
- City of Calgary, Affordable Housing Stakeholder Engagement (2018 to 2020)

EDUCATION

Masters of Environmental Design Planning (MEDes), U of C, 1997

Bachelor of Arts, Political Studies, U of M, 1993

AREA OF EXPERTISE

Complex Multi-stakeholder and Public Engagement

Facilitation

Strategic Planning

Conflict Resolution

Municipal Governance and Decision-Making

Planning Process and Approvals

REGISTRATIONS/AFFILIATIONS

Alberta Professional Planning Institute

International Association for Public Participation

Appropriate Dispute Resolution Institute of Alberta

TRAINING/CERTIFICATIONS

Organizational & Relationship Systems Coaching, 2020

National Introductory Arbitration, ADRIAC, 2020

Prosci Certificate in Change Management, 2017

School of Business, Strategy Program, Queens University, 2008

IAP2 Certificate in Planning and Techniques for Effective Public Participation, 2007

ADRIA Certificate in Conflict Leadership, 2006

OFFICE

Calgary, AB

YEARS OF EXPERIENCE

25

CONTACT

lauren.bartlette@tetrattech.com

- City of Calgary, Stormwater Management Strategy Update Stakeholder Engagement (2018 to 2020)
- Black Diamond, Staff Satisfaction Survey (2019)
- AM/RMA, Elected Officials Education Program, Regional Partnerships and Collaboration, Course Content Update (2019)
- AM/RMA, Elected Officials Education Program, Municipal Corporate Planning and Finance Course Content Update (2019)
- AM/RMA, Elected Officials Education Program, Munis 101 Course Content Update (2019)
- District of Invermere, Civic Facility Stakeholder Engagement (2018 to 2019)
- Alberta Community Partnership: Rural Multi-Jurisdictional Intermunicipal Development Plans Project (2018)
- City of Chilliwack, Dyke Upgrades Stakeholder Engagement (2016)
- AM/AAMDC, Elected Officials Education Program (EOEP) Course and Curriculum Revision (2016)
- District of Invermere, OCP update (2014 to 2015)
- Brookfield Residential, Rangeview ASP (2013 to 2015)
- City of Saskatoon, Integrated Growth Plan, Engagement (2013 to 2015)
- Bordeaux, North Springbank Area Concept Plan, Harmony Master Plan (2005 to 2015)
- Town of Cochrane, Zero Waste Strategy (2014)
- Town of Cochrane, Multi-modal Transportation Plan (2014)
- Quad Regional Water Partnership (2010 to 2014)
- Town of Black Diamond, Flood Recovery Communication and Communication Policy Update (2013 to 2014)
- City of Red Deer, Amplify! Engagement Policy (2013)
- Cochrane/Rocky View County/Cochrane Ag Society, Tri-Party Concept Plan (2013)
- Town of Cochrane, Integrated Downtown Action Plan (2012 to 2013)
- Town of Cochrane, Growth Management Strategy (2012 to 2013)

STRATEGIC PLANNING

- Foothills County, Strategic Plan (2024)
- City of Airdrie, AMSQ Strategy Facilitation and Support (2023 to 2024)
- City of Airdrie, Council Strategic Planning Support (2023 to 2024)
- Appropriate Dispute Resolution Institute of Alberta (ADRIA) Strategic Plan (2024)
- Kananaskis Improvement District Annual Report (2023 to 2024)
- Kananaskis Improvement District Strategic Plan Update (2023)
- Kananaskis Improvement District Strategic Plan (2022)
- City of Chestermere, Council Strategic Planning Support (2021 to 2022)
- Consulting Engineers of Alberta, Strategic Plan (2018)
- McElhanney Consulting, Prairie Region, Branch Strategy (2016 to 2018)
- Urban Systems, Branch Strategy (2014 to 2015)
- District of Invermere, Council Strategic Planning Session (2009)
- Town of Three Hills, Council Strategic Retreat (2008)

CONFLICT RESOLUTION

- Mediator, AB Municipal Affairs Mediator and Arbitrator Roster (2019 to present) (Specific mediations not listed)
- Court Mediator, AB Court of Justice, Dispute Resolution Services, Calgary Civil Mediation (2006 to present)
- Lead Mediator and Facilitator, Community Mediation Calgary Society (2005 to 2012)

SPEAKING ENGAGEMENTS/TEACHING ON REQUEST